

## Support we offer:

Help manage your pain and other symptoms



Answer questions about your illness, medicines and your treatment options



Offer counseling and emotional support



Communicate with your primary care provider and specialists



Reduce the stress a serious illness can bring to you and your family



Help you avoid ER visits and other health problems



Identify and coordinate other resources such as:



- ▶ Community resources
- ▶ Home health
- ▶ In-home primary care where available
- ▶ Other specialty care if appropriate

*“Whatever I need in the moment, they are there, and I can’t tell you what that means to me. This service has been amazing.”*

—Tiffany Wicke, patient

## What can Advanced Illness Care mean for you?

Housecall Providers Advanced Illness Care delivers palliative care (pronounced pal-lee-uh-tiv), which is specialized medical care for people with serious illness.

Your care will focus on providing relief from the symptoms and stress of your illness. The goal of care is to improve the quality of life for both you and your family. We focus on what’s most important to you.

**Comfort of familiar surroundings:** Being in one’s own home can bring a sense of calm and comfort during difficult times.

**Personalized attention:** Our team tailors your care plan to your unique needs.

**Family involvement:** Loved ones can be more involved in the care process, strengthening emotional bonds and understanding.



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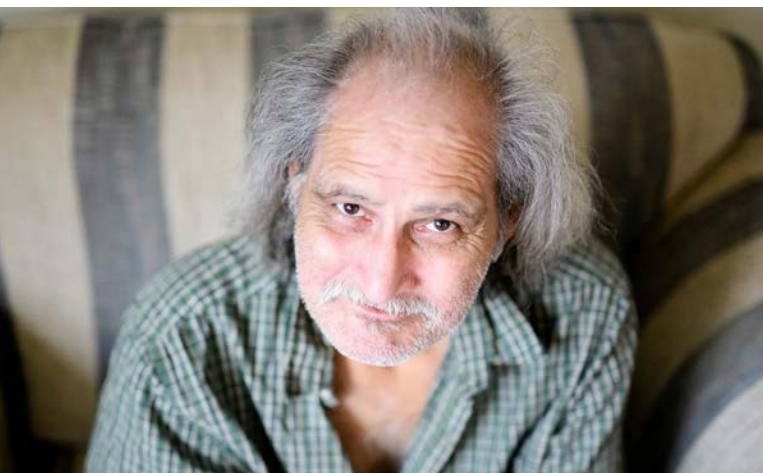
Phone: 971-202-5504  
Fax: 503-416-1323

[housecallproviders.org](http://housecallproviders.org)

# Advanced Illness Care

Bringing **palliative care** to where you live





## Housecall Providers Advanced Illness Care program

Our Advanced Illness Care program helps patients with needs related to serious illness and is available to those eligible at no cost.

Our team members care about the whole person. We offer support for your physical as well as your emotional, spiritual and social well-being. Advanced Illness Care does not replace your current primary care providers. Rather we provide additional support to enhance the care you are already receiving.

If you decide to use our service, we'll work closely with you, your loved ones and your other health care providers. We'll ask what's important for you. We want to help you live as well as possible with your illness.

You can enter our program at any time after you are diagnosed with a serious illness.

## Your Advanced Illness Care team includes:

- ▶ Nurses
- ▶ Social workers
- ▶ Community health workers
- ▶ Pharmacist
- ▶ Spiritual counselor
- ▶ Care coordinators

## Hear from our patients

Scan the QR code below to watch our patients tell their own stories about the experience with Housecall Providers Advanced Illness Care.



## Ready to move forward?

**Get in touch with us** at 971-202-5504, and let's talk about whether our Advanced Illness Care team can support your needs. Or, you can chat with your doctor about our services and ask them to refer you. We'll look into what you need and see if you are eligible.



## Next steps

**We contact you** to schedule your initial consultation. This can be at your home, your provider's office or the hospital.

**Customized care plan:** Our team develops a plan tailored just for you.

**Start of care:** Once everything is in place, our team begins providing care focusing on what is most important to you.