

Our Services

Our team of primary care providers (PCPs) makes house calls no matter where you call home. We work with you and your loved ones or caregivers to help you meet your health goals. Your team includes nurses, social workers and spiritual counselors (chaplains) all working together to support you. When you need extra care, we can also refer you to nearby specialists.

When you call our office with questions or concerns, you'll speak with a care coordinator who works with the team. As needed, they will:

- ▶ Answer your questions.
- ▶ Help you get supplies or equipment.
- ▶ Connect you with other team members.
- ▶ Refer you to specialists or home health agencies.

Patient Portal: We are pleased to offer our patients, loved ones and caregivers access to our FollowMyHealth Patient Portal. The portal is a free, secure website that lets you view your health info and connect with your care team. Please talk to your care team about how to sign up.

Our structure: As part of the CareOregon family, Housecall Providers is also a nonprofit organization. This means:

- ▶ Our focus is on delivering the best care for our patients and their families, finding creative solutions to meet community needs and serving underserved people.
- ▶ We see a future in which all people who need it have access to effective in-home care to manage their health.
- ▶ We rely on donations from foundations, businesses and people to support our work as we help prove the value of in-home medical care. Our goal is to create a care model that works for more Oregonians.
- ▶ With continued community support, we can show everyone the value of in-home health care for chronically ill people.

