



THE PATIENT'S ADVOCATE

A Quarterly Update From A National Leader In Home-Based Medicine



(l) Mike Smith, a Housecall Providers IAH patient, Terri Hobbs, executive director and Sen. Ron Wyden all spoke at this summer's IAH press conference.

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IAH press conference held to announce second-year results

Senator Ron Wyden joined the Housecall Providers staff and board members at Myers Court, a QUAD Inc. facility August 9th for a press conference to announce the second-year results from the Medicare demonstration project Independence at Home (IAH). Second-year savings totaled more than \$10 million dollars for the 15 sites across the nation that served the 10,000 Medicare beneficiaries involved in IAH.

For the second straight year, Housecall Providers was the site with the highest savings per patient at 26% over the control group, which

did not receive home-based primary care. This represents savings of \$830 per patient every month. For meeting all six quality measures the nonprofit received approximately \$1.1 million as its share of the savings to Medicare.

"To be able to deliver excellent patient-centered care to the chronically ill and save Medicare millions of dollars is a winning combination," says Terri Hobbs, executive director of Housecall Providers. "Sen. Wyden's leadership has been critical to moving home-based medicine forward in America."

CONT. ON BACK COVER

Superheroes support the Walk to End Alzheimer's



Sunday morning on September 11th to support an event very close to their hearts, The Walk to End Alzheimer's. This was our second year sponsoring the Walk and the team made quite an impression

Donning capes and masks the Housecall Providers superheroes soared into Portland International Raceway early

wearing blue capes that read 'Housecall Providers to the Rescue!' while handing out over 800 backpacks to fellow walkers.

The team raised nearly \$2,000 in support of the Association and had a lot of fun joining with the thousands of other walkers in the fight against Alzheimer's. See you next year!



The ability of our clinical staff to deliver excellent patient-centered medical care rests upon the relationships built with community partners serving a similar patient population. The team at **Pacific Gardens Alzheimer's Special Care Center** in Northeast Portland is one such partner. While our primary care providers have a long history treating their residents, it has only been within the last few years that Pacific Garden staff have experienced the benefits of working alongside our hospice staff.

"What I find with the staff of Housecall Providers from the PCPs to the hospice team members is a spirit of cooperation," says Pacific

Gardens Health Services Director Sara Lincoln, LPN. "They really complement the care that we provide our patients and our residents receive the many benefits of our strong relationship."

Since Housecall Providers Hospice started offering services to patients not connected with our primary care program, Pacific Gardens has been one of our top referrers. "A lot of families don't have

an opinion on which hospice to select so they ask us who is the best. I usually tell them about Housecall Providers Hospice because you can't get much better than Morgan as your nurse and Krystal as your CNA," says Charge Nurse, Amelia Bevier, LPN.

PACIFIC GARDENS
ALZHEIMER'S SPECIAL CARE CENTER

Doctor finds new career path



Doctors Pam Miner (l) and Naja Di Pilla have been working together since last spring.

Having a vibrant volunteer program means that we are privileged to have an assortment of community members with various backgrounds interested in supporting

Housecall Providers (HCP) through one-on-one engagement with patients as well as administrative projects.

In the five years that Volunteer Coordinator Todd Lawrence has been at the helm, hundreds of people have been through his trainings. Some of those volunteers have even found their way to permanent positions within HCP.

“I think after a few months volunteers get a really good sense of the type of organization that we are and begin considering what job opportunities are available,” Lawrence said.

Dr. Naja Di Pilla is one such example. She started volunteering last spring and this summer she was hired as our new QAPI (Quality Assurance Performance Improvement) Specialist. Lawrence was excited to introduce Dr. Di Pilla to Medical Director Dr. Pam Miner, as it is a rare find to have a doctor’s skill set available to staff.

“I love patient care but this was not what I was looking for in my life and career at the time so I was particularly interested to see that there were administrative opportunities available at HCP as well,” Dr. Di Pilla said.

Dr. Di Pilla received her medical degree from the University of Melbourne and completed an intern year before moving to the U.S. with her family so her husband could pursue a post-doctoral position at Stanford University.

“I moved into general practice with the plan of continuing there for the rest of my career and really loved it – however, plans changed,” Dr. Di Pilla said.

To read the remainder of this story, please visit our blog at www.HousecallProviders.org/blog

Additional Stories:

- New board members and officers announced
- Being Mortal screening and discussion well attended
- In-home primary care for the elderly one way to prevent hospitalizations

These stories and others can be found on our website blog at: www.housecallproviders.org/blog



Our Mission

Housecall Providers is dedicated to providing quality home-centered medical care, integrating primary, palliative and hospice services for homebound members of our community. We offer compassionate physical, emotional and spiritual support through life’s journey.

**housecall
providers**



Hospice
because every day matters

**To make a hospice referral
at any time call...
971-202-5501**

Want to go paperless? Email us at
bgorman@housecallproviders.org.

IAH press conference

(continued from front cover)

Housecall Providers IAH patient and resident of Myers Court Mike Smith talked about what receiving in-home medical care has meant to him these last four years. A quadriplegic, Smith remarked that doctors' offices are simply not equipped with the resources or training to handle someone with his disability.

"When I met Amy I was amazed at the ease with which she examined me and the care that she took," Smith said. "I can get x-rays, ultrasounds, and blood work all from the comfort of my bed. My life has never been the same."

While Housecall Providers' savings equaled year one's results, the demonstration as a whole did not achieve as much in total savings for the second year as it did in year one (\$25 million). Revisions to the methodology changed the way that savings were calculated.

The demonstration will run through September 20, 2017.



Did you receive the Season of Memories brochure highlighting our new commemorative bells? This campaign is a special holiday opportunity to honor and memorialize your loved ones while supporting the mission of Housecall Providers.

Purchase our hand-inscribed 2" porcelain bells, which make wonderful gifts and keepsakes. You can also order online at www.housecallproviders.org or contact Mary Finn with any questions:
mfinn@housecallproviders.org
or at (971) 202-5541

**Please join us for the Celebration
of Life interfaith observance on
December 10th at 3pm at the First
Unitarian Universalist Church.
No RSVP required.**