

Our Services

Primary care: Our team of primary care providers (PCPs), nurses, social workers and spiritual counselors (chaplains) make house calls no matter where you call home — your house, your apartment, your care facility, and so on. We work with you and your loved ones or caregivers to help meet your health goals. Our staff help you manage chronic disease and other types of illness. When you need extra care, we can also refer you to nearby specialists.

When you call our office with questions or concerns, you'll speak with a care coordinator who works with the team. As needed, they will:

- ▶ Answer your questions.
- ▶ Help you get supplies or equipment.
- ▶ Connect you with other team members.
- ▶ Refer you to specialists or home health agencies.



Hospice care: When your needs shift to comfort rather than cure, our hospice team members help you and your caregivers with your goals for end-of-life care. Team members can include:

- ▶ Doctors
- ▶ Nurses
- ▶ Social workers
- ▶ Certified nursing assistants (CNAs)
- ▶ Spiritual counselors (chaplains)

Beyond medical care, we offer a wide range of other services (like music therapy and massage) to help our patients live each day to the fullest.

Patient Portal: We are pleased to offer our patients, loved ones and caregivers access to our FollowMyHealth Patient Portal. The portal is a free, secure website that lets you view your health info and connect with your care team. Please talk to your care team about how to sign up.

Our structure: As part of the CareOregon family, Housecall Providers is also a nonprofit organization. This means:

- ▶ Our focus is on delivering the best care for our patients and their families, finding creative solutions to meet community needs and serving underserved people.
- ▶ We see a future in which all people who need it have access to effective in-home care to manage their health.
- ▶ We rely on donations from foundations, businesses and people to support our work as we help prove the value of in-home medical care. Our goal is to create a care model that works for more Oregonians.
- ▶ With continued community support, we can show everyone the value of in-home health care for chronically ill people.