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Housecall Providers Hospice Achieves National Recognition through Quality Connections Program, only second program in Oregon to receive this achievement

Demonstrating commitment to providing the highest quality care for the hospice community

(Portland, Oregon) - Housecall Providers Hospice has achieved recognition by earning four rings in the 2023 Quality Connections program of the National Hospice and Palliative Care Organization (NHPCO). Quality Connections is the only national program designed to support hospice and palliative care provider delivery of high-quality, person-centered care. Housecall Providers Hospice is now just one of two hospices in the state of Oregon to reach this achievement.

Quality Connections is structured around four fundamental pillars which are represented by four rings: Education, Application, Measurement, and Innovation. Quality Connections participants are required to achieve milestones within defined timeframes by participating in activities such as quarterly data reporting and benchmarking, educational courses, case studies, and engagement on emerging issues; all of which serve to promote high-quality care delivery and service excellence. Achievement in the program is measured by completing activities within each of the four foundational areas, culminating in the closure of up to four rings.

By participating in Quality Connections program year 2023, Housecall Providers Hospice has earned the highest achievement possible by closing four rings and has enhanced its quality improvement program plus, is up to date on the newest and best practices in serious illness and end-of-life care.

"Housecall Providers Hospice has been serving Multnomah, Clackamas and Washington county communities for over a decade with high quality and compassionate end-of-life care," said Housecall Providers CEO Rebecca Ramsay, MPH. "I am so proud to announce that our hospice has now been recognized as only one of two hospices in the state of Oregon to have achieved all four quality rings of the NHPCO Quality Connections program. This is an incredible achievement for our hospice, and it acknowledges and validates the clinical excellence we are committed to when caring for our hospice patients and families."

"NHPCO is committed to helping hospice and palliative care providers deliver the best care possible to patients and their loved ones. Quality Connections was created to make the ongoing journey of excellence possible," said National Hospice and Palliative Care Organization COO and interim CEO Ben Marcantonio. "The Quality Connections program continues to grow and include broader content and learning opportunities like compliance, palliative care, equity and inclusion that serve our patients and communities across the continuum of serious illness and end-of-life care."

Learn more about Housecall Providers Hospice at housecallproviders.org/hcp-hospice/

For information, contact Barb Gorman, 971-202-5535, bgorman@housecallproviders.org.

About Housecall Providers

Housecall Providers is a Portland area nonprofit organization and one of the largest providers of medical care exclusively in the home in the Western United States. We are proving every day that in-home medical services for homebound and chronically ill patients can improve health outcomes, increase patient comfort, reduce health care costs and increase provider satisfaction. We are a proud part of the CareOregon family of health organizations.