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### *Deficiency-free survey*

## Housecall Providers Hospice Awarded CHAP Accreditation

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Portland, Ore. — Community Health Accreditation Partner, Inc., (CHAP) recently announced that Housecall Providers Hospice has been awarded CHAP Accreditation under the CHAP Hospice Standards of Excellence. The unannounced, in depth audit, which is conducted every three years, found Housecall Providers Hospice to have zero deficiencies – meaning that they were in complete compliance with Medicare’s Conditions of Participation for hospice.

“I am so incredibly proud of our hospice staff and the work they continue to do at such a high level even during a year where we were dealing with all the adversity of the pandemic,” says Housecall Providers Clinical Operations Director, Kristi Youngs, RN, CHPN. “This really is a testament to our staff’s commitment to provide quality care to our patients and caregivers.”

CHAP Accreditation demonstrates that Housecall Providers Hospice meets the industry’s highest nationally recognized standards. The rigorous evaluation focuses on structure and function, quality of services and products, human and financial resources and long-term viability. Simply stated, adherence to CHAP’s standards leads to better quality care.

“By achieving CHAP Accreditation, Housecall Providers Hospice has shown a commitment to excellence,” said Nathan DeGodt, CHAP President & CEO. “This is the 12th year Housecall Providers Hospice has achieved CHAP Accreditation, and we are excited to continue our partnership by offering support in its commitment to providing quality care and continuous improvement.”

The surveyor attended the interdisciplinary team meeting where patients are reviewed for symptom management, how they are progressing on their individual plan of care and to determine whether or not they still meet the eligibility guidelines to remain on hospice service. In addition, the surveyor made home visits, interviewed patients and their caregivers as well as staff from various departments.

“Receiving a deficiency-free survey is one of the top indicators that excellent care is being provided,” says Youngs. “It also confirms what so many of us have known for years: Housecall Providers truly is one of the premier hospices in the Portland metro area.”

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### **About Housecall Providers**

Housecall Providers is a Portland area nonprofit organization and one of the largest providers of medical care exclusively in the home in the Western United States. We are proving every day that in home medical services for homebound and chronically ill patients can improve health outcomes, increase patient comfort, reduce health care costs and increase provider satisfaction. We are a proud part of the CareOregon family of health organizations.

### **About Community Health Accreditation Partner (CHAP)**

CHAP is an independent, not-for-profit, accrediting body for community-based health care organizations. Created in 1965, CHAP was the first to recognize the need and value for accreditation in community-based care. CHAP is the oldest national, community-based accrediting body with more than 9,000 agencies currently accredited nationwide. Through “deeming authority” granted by the Centers for Medicare and Medicaid Services (CMS), CHAP has the regulatory authority to survey agencies providing home health, hospice and home medical equipment services, to determine if they meet the Medicare Conditions of Participation and CMS Quality Standards. CHAP’s purpose is to define and advance the highest standards of community-based care.