

Working hard to keep our patients, staff and community partners safe and supported during the **COVID-19** pandemic



Steps we are taking to increase safety:



COVID-19 testing for all field staff, based on CDC and OHA guidelines for long-term care



Certified and fit-tested N95 or surgical masks, face shields, goggles, gowns and gloves worn at every patient visit



Internal COVID-19 taskforce that stays up to date on CDC guidelines



Staff always screened when they visit the office



Telehealth visits available when needed



Using CDC-recommended PPE for all in-person visits

Support available:

- Phone and video appointments from your home
- *Follow Your Health* online patient portal
- In-person primary care provider, social worker, chaplain and RN visits when needed
- On-call support 24 hours per day
- After-hours primary care provider available by phone every day
- Our primary care team coordinates directly with caregivers to ensure patient needs are met quickly
- Expertise in geriatric and palliative care
- Board-certified nurse practitioners, physician assistants and physicians
- Team-based clinical care to ensure that your physical, psychosocial and spiritual needs are being addressed

